

**Remote Monitoring Service & Offerings - up to 16 CCTV Cameras**

Prices are for remote monitoring service only. They do not include the cost of Access Control and CCTV equipment and installation

Fully Integrated Access Control Solution with anti-tailgating recorded on CCTV

24 hour CCTV Recording

24 hour manned telephone support

24 hour Emergency Response to Gym Help-points (telephone)

Fire Exit Door Monitoring

Fire, Intruder & Panic Alarm Monitoring (wired through NVR)

Camera fail detection and reporting

CCTV camera fails - review 5 seconds before the camera fail to check for signs of criminal activity

CCTV System Health Checks including review and reporting of unfocussed camera, dirty lenses, blocked views

Periodic manual reference image checks to ensure the cameras have not been moved or tampered with

Lost Connection Checks – to ensure that remote and network connections are healthy

Automatic time sync – CCTV equipment out by 5 seconds will be correct

3 day silence review – if no activity is received within 3 days, diagnostic test to find out why

Panic alarm monitoring for gym employees

Manned operator response to detection alerts (eg from door contacts or internal / external motion sensors)

Audio challenges to potential intruders including dialogue with emergency services and keyholders

Video escort services (requested by telephone)

Manage gate and barrier access during unstaffed hours - up to 8 hours per day

Proactive anti-tailgating monitoring and prevention management. Audio challenges given.

Manned operator monitoring of CCTV screens during unstaffed hours - up to 8 hours per day \*

Additional manned operator monitoring hours

Bronze £1,560 per annum	Silver £3,500 per annum	Gold £7,000 per annum	GymSecure Extra £10,000 per annum
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£10 per event	£10 per event	1 per day then £5 per event	1 per day then £2.50 per event
£5 per event	£5 per event	1 per day then £5 per event	1 per day then £2.50 per event
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		£3 per hour	Up to 12 hours per day

\* CCTV images will be streamed on a loop on a video wall and reviewed frequently. Immediate response is not guaranteed  
Unless video escort or panic are used, we are unable to guarantee immediate response